



York Region Children's Aid Society
16915 Leslie Street
Newmarket, ON L3Y 9A1
Fax# 905-898-7741 or email: human.resources@yorkcas.org

February 24, 2017

Applications are now invited for the position of:

Casual After Hours Workers

NATURE OF POSITION

1. To screen all calls coming into the Agency during after hours to determine whether a referral is eligible for services.
2. To provide information, consultation, assessment, crisis intervention to sources of referral.
3. Where a referral is not eligible for services, provides by telephone brief supportive services and determines referral disposition. Where a referral is eligible for services performs an investigation, including performing a Safety Assessment.
4. To ensure immediate safety of children through a Safety plan that may include, where appropriate, apprehending children from their home and placing them in the care of the Society. To prepare admission information for children admitted into care.
5. To investigate allegations of maltreatment involving children in care of the Society and in some cases wards of other Societies placed in York Region. To conduct joint investigations with the police, where appropriate, the parent Society. To conduct joint investigations with police, as appropriate to ensure the safety of children.
6. To provide information, assessment and support to all service departments as per activities occurring during after hours including alerts placed by day staff, problem solving with foster parent, resolving Drives and Access issues etc.
7. Filing Serious Occurrence Reports as required.
8. To communicate with day staff regarding information taken and action initiated on cases during after hours.

REQUIRED KNOWLEDGE:

- An excellent working knowledge of the Child and Family Services Act, The Ontario Differential Response Practice Model, Child Protection Standards in Ontario, and Ontario Child Protection Tools.
- Excellent verbal communication skills in order to interact with clients, all levels of Society staff and management and community professionals.
- Interpersonal skills to liaise with other professionals and to deal effectively with clients specifically when required to use the authority inherent in the Society mandate. Strong engagement skills.
- Good analytical skills to assess referrals regarding possible child neglect/abuse, to determine the requirement for crisis intervention and take appropriate action..
- Good organizational and coordination skills to respond to fluctuating workloads, respond immediately to crisis calls, and prioritize effectively.
- Teaching skills to provide community education in abuse and child welfare.
- Good written communication skills in order to document information in a clear, concise and accurate manner.
- Strong interviewing and crisis intervention skills in addition to a basic knowledge of child development.
- Strong skills to work both independently and as well as in a team.
- Refer to the approved job description for details of job duties and responsibilities.

REQUIRED EDUCATION AND QUALIFICATIONS:

- Qualified candidates will possess a Bachelor of Social Work Degree / Master of Social Work or BSW equivalency of;
 - o Master's Degree in a Human Services related field, and a minimum of three (3) years relevant experience working with children and families.
 - o Bachelor's Degree in a Human Services related field, and a minimum of three (3) years relevant experience working with children and families.
- Current, authorized Protection Worker

PAY RATE: \$10 per hour for on call service and an additional \$20 per hour for actual call out service.

HOURS OF WORK: Evenings, overnights, weekends and holidays. Vary by availability (hours not guaranteed).

Interested applicants apply in writing to the Director of Human Resources, no later than 5:00 p.m. Monday March 6, 2017.

*York Region Children's Aid Society is dedicated to building a workforce that reflects the diversity of the community in which we live and serve.
The Society encourages applications from all qualified individuals.
Applicants that may require accommodation during the selection process are encouraged to notify HR when contacted for an interview.*